

Feedback Int Conf 21st July

- Create a 'who can help list with contact details.'
- Make parent support groups easy to find.
- 'make it accessible over all media not just fb/twitter.....give multiple search options...allow a secondary search...there is so much jargon to get through.'
- 'could do with a pre-sch, primary, secondary and +post 16 keyworker.'
- Once children at school they take care arrangements makes it difficult to know what to do in the holidays.
- 'I am worried about separating children into age brackets, all have different developmental phases..my daughter is 16 but would enjoy something an 8 year old would want to do.'
- 'provide a blog for parents...somewhere to comment on positive things like good changing rooms....we can help shape it so its not just you guys doing all the work.'
- Responses to above 'That would bring it to life and make it current' 'could give advice for parents from parents...what movies they can see.'
- Provide a parents 'hints and tips' page
- 'Too much stuff to be able to filter out what you want.'
- 'a Google search needs to be specific to find LO.'
- 'make RAD available.'
- 'there is an expectation parents have certain level of education, we need to be careful about that.'

Promotional Leaflet placement ideas:

- Libraries
- Shine magazine
- School SEN information
- Directly into yp book bags/ home to sch records

#1 - Max card

#2 - Benefit information

#3 - York website - accessible search facilities
↳ can it be accessed via york.gov.uk??

#4 - Accessible youth clubs - information
↳ leisure activities.
about applying and eligibility.

#5 - Educational transitions - what
information is available and where is it?

#6 - Who's who guide of council professionals
and what they do.
↳ Information champion for each area.

"What is the Local offer?"

Contact details - using emails,
phone, social
media.

Free-time, activities, leisure

Education - age appropriate
(broken down into relevant
age groups)

Health Services.

Changing places.

Max Card.

sign up to's eg My FIS +
peer support groups / forums.

✓ MAX CARD

- 2, Holiday Clubs / Snappy / after school
- 3, Choose 2, Disability Sport
- 4, Where I can meet other parents
YPCF, YIK, XADS,
- 5, Keyworkers :- preschool, primary, secondary, Post 16
- 6, Help in schools - my support plan, EHCP, Specialist teaching
teams
- 7, Access all info not by twitter, FB etc
- 8, Who to contact out of hours
- 9, How to help siblings.
- 10, YOU ARE NOT ALONE!
DON'T PANIC

• One person

• Where do we start?
Diagnosis

Any more $\left\{ \begin{array}{l} \text{GPs} \\ \text{computer} \\ \text{Health centre} \\ \text{School} \end{array} \right\}$ Who can help?

Parent centred - accessible
transparency - information leaflet

• Who can help?

• What help is available?

• Empowering parents / gp / children. Taking power from professionals to parents / gp / child

• We need one co-ordinator - we need her/him as diagnosis takes place. From the beginning

• ~~Rather than~~ Preventative rather than reacting - how do we stop things getting worse?

• Time line - this is what normally happens
Where do I go next? flow chart

• Not knowing what to ask - fact sheet of common questions to ask.

• Parent / gp steering group to feed into above